

Case Study

Nürnberg Versicherung

Migration from IBM Workload Scheduler (IWS) to Automic

Business

NÜRNBERGER Versicherung is a German insurance company based in Nuremberg. NÜRNBERGER has been a reliable, independent and stable insurance partner for its customers since 1884.

NÜRNBERGER is mainly operating in Germany in the areas of life insurance, health insurance, property and casualty insurance and financial services.

Initial situation

For many years, NÜRNBERGER relied on the IBM - IWS (formerly TWS) product for workload automation (job scheduling).

More than 10,000 job definitions for z/OS mainframe and Windows-based systems were managed and controlled in over 6,400 workflows. The company undertook a comprehensive market analysis in order to meet new requirements such as the integration of new technologies, the platform strategy and also to increase the attractiveness of the workplace. The aim was to select a future-proof product that would meet the constantly increasing demands and support market developments.

After extensive testing, an intensive selection process and a technical proof of concept, NÜRNBERGER's team of experts chose Scheduler AUTOMIC and Capture as its partner.

“The migration weekend went smoothly - the change of scheduler went unnoticed within the company. We received a lot of praise from everyone involved, especially in the initial phase. Working with AUTOMIC quickly became routine. To date, we have not had any major disruptions in our operations with AUTOMIC.

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Nürnberg Versicherung

Website: <https://www.nuernberger.de/>

Industry: Insurance

Headquarter: Nürnberg

Employees: 4.380

Solution

The AUTOMIC Automation product was implemented, employees were trained and standards for the new workload automation environment were defined in various planning workshops. Capture supported NÜRNBERGER in all stages of the project and contributed its extensive expertise to the project.

Once all preparations were complete, the next step was the automated conversion and migration of the existing workload processes from TWS/IWS to AUTOMIC. Capture provided an established migration tool that had been used in many similar projects.

The migration tool was adapted by Capture to NÜRNBERGER's specific requirements. The result of the migration tool was checked and tested in several sessions and the migration tool was adapted again. After just a few runs, the maximum level of automatic conversion was achieved.

The NÜRNBERGER team had already manually set up non-critical and self-sufficient processes in the test environments (Test, SIT, VPROD) as well as in the production environment and connected them to the ticket system. This enabled the employees to gain experience with AUTOMIC in "real life".

In a BIG BANG campaign on Friday 14 October 2022, the workflows active in TWS were then ported from TWS to AUTOMIC using the migration tool. During the migration weekend and in the following weeks, production was intensively monitored and a number of weak points were eliminated. From December, the employees went into regular operation.

Benefits

By implementing AUTOMIC, NÜRNBERGER has paved the way for the integration of new technologies and SAP.

There is also great hope that AUTOMIC will make the company more attractive to job seekers.

The support from our colleagues at Capture during and after the migration was excellent - and still is today.